Individual Customer Application

Who is this application form for?

- ✓ General Investment for Individual customers
- ✓ Stocks & Shares ISA investments for Individual customers
- ✓ ISA Transfers
- ✓ General Investment on behalf of a child under 18
- ✗ General Investment for Joint customers
- ✗ Cash ISA Investments
- ✗ Pensions (SIPP or SSAS)
- ✗ Trusts/Charities
- ✗ Companies/Partnerships

How are you applying?

Tick all that apply.

☐ **I am an existing customer**
Complete Sections A, C, D, E, F, G

☐ **I am a new customer**
Complete Sections B, C, D, E, F, G

☐ **I want to transfer an existing ISA**
Complete the ISA Transfer Request form

☐ **I am applying execution-only via a professional financial adviser**
You should answer all questions in Section E
Your financial adviser should complete Section F

How will you send your funds?

Tick all that apply.

☐ **Bank Transfer (Preferred)**
Meteor Investment Management Limited Client Account
HSBC Bank plc
Sort Code: 40-05-30
Account Number: 13692752
IBAN: GB21MIDL40053013692752
Reference: Your full name and/or Meteor account number

☐ **Cheque**
Payable to 'Meteor Investment Management Limited Client Account'

Meteor strongly discourages payment by cheque as it can increase the risk of your application being delayed and incurring additional charges.

You may be charged a fee of £40 +VAT for unpaid cheques.

☐ **Reinvestment of a matured plan**
Your funds are already with Meteor

☐ **ISA Transfer**
Complete the ISA Transfer Request form and send it with your application.

We will instruct your current ISA Manager to transfer funds directly to us.

Additional Information

Please provide any further information that may be useful for this application. This may include more complex fee structures, payment methods, power of attorney (POA document required) etc.

Individual Customer Application

Section A | Existing Customers

Complete this section if you are an existing customer and your personal details haven't changed.

Existing Account Number | Surname | Date of Birth | National Insurance Number

Important Information

- Meteor may need to contact you for more information if they are unable to verify your application.
- If any of your personal information has changed, please enter the new information in Section B. Otherwise, continue to Section C.

Section B | Customer Details

❶ Individual or Parent/Guardian

New customers (as an Individual or Parent/Guardian) must complete this section in full.

Title | Forename(s) | Surname | Date of Birth

National Insurance Number | Country of Birth | Nationality | Telephone/Mobile | Telephone Password

Email | UK Tax Resident? ☐ Yes | US Citizen? ☐ Yes *US citizens will be rejected* | Non-UK Tax Resident? *Country* | *Tax Identification Number (TIN)*

Employment status

☐ Employed ☐ Self-employed ☐ Retired ☐ Student ☐ Homemaker ☐ Unemployed

If employed or self-employed, provide current employment. If retired, provide previous employment.

Occupation | *Industry*

❷ Child under 18

Only applicable if applying on behalf of a child under 18.

Forename(s) | Surname | Date of Birth

Important Information

- Please provide certified identification for the child. E.g. Passport, Birth Certificate.

❶❷ All Customers

Permanent Address

Street Address | *Address Line 2*

Town/City | *County* | *Postcode*

Important Information

- For joint applications, please use the Joint Customer application form.

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Section C | Bank Details

Required for income/interest plans or withdrawing money when a plan ends.

Bank/Building Society

Account Holder

Sort Code

Account Number

Reference/Roll Number

Important Information

- Bank details must be in your own name.

Section D | Investment

You are applying for the **STOXX Annual Step Down to 65 Kick Out November 2026 | BN11011**. See front page for payment details and deadlines.

Please indicate the total amounts to be sent for this application. Complete all that apply.

£ *via Bank Transfer* + £ *via Cheque* + £ *via Reinvestment* + £ *via ISA Transfer* = £ *Total to be funded*

Where do the funds for this investment originate from?

☐ Savings ☐ Property sale ☐ Pension ☐ Transfer ☐ Employment ☐ Inheritance ☐ Other

If using a financial adviser, please state how adviser charges should be deducted. Select One:

☐ Deduct as stated below ☐ Deducted separately (for info only) ☐ No adviser charges deducted

New and Existing Customer | New Investments

Complete all fields that apply. Minimum investment £5,000. Adviser charges will be deducted from the amounts below.

1 or 2 General Investment

£ *Amount* − £ or % *Adviser charge to deduct* = £ *Investment*

1 Existing ISA Transfer

£ *Amount* − £ or % *Adviser charge to deduct* = £ *Investment* — Complete ISA Transfer Request Form

1 2026/27 New ISA

£ *Amount - Max £20,000* − £ or % *Adviser charge to deduct* = £ *Investment*

Existing Customer | Maturity Options

For existing customers wishing to make a decision on a recently matured plan.

Maturing Account

Account Number — £ *Estimated Maturity Proceeds*

Reinvestment

£ *Amount* − £ or % *Adviser charge to deduct* = £ *Net Reinvestment*

Retain £ *Pending instruction*

Withdraw £ *To bank details provided*

Important Information

- Adviser charges will be deducted from the gross amounts that we receive. For complicated charges please inform us using the Additional Information field on the front page.

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Section E | Financial Understanding

❶ Individual or Parent/Guardian

All customers over 18 must answer the following questions.

To help us maximise the likelihood of you investing in something that meets your investment objectives, it is essential that you appreciate how the plan works and the risks involved. The following questions are designed to assess whether you are now able to make an informed investment decision after having read the relevant documentation.

If your answers suggest that this is not the case, we may request that you speak to your professional financial adviser for clarification or seek one if you have not obtained advice already. All questions are required to be answered.

YES	NO	
☐	☐	Do you have any financial industry experience?
☐	☐	Have you invested in structured products and/or deposits within the past 5 years?
☐	☐	Have you previously invested in any structured products and/or deposits similar to this plan?
☐	☐	Do you feel that you have sufficient understanding of structured products and/or deposits?
☐	☐	Do you feel that you have sufficient understanding of the specific plan that you are investing into?
☐	☐	Do you understand how Market Risk potentially impacts this plan?
☐	☐	Do you understand that the performance of financial markets impacts how much and when this plan pays money?
☐	☐	Do you understand that the ongoing value of the plan can go up as well as down?
☐	☐	Do you understand how Counterparty Risk potentially impacts this plan?
☐	☐	Are you prepared to hold this investment for the full term of the plan?
☐	☐	Do you understand that if you decided to withdraw from the plan early, you could receive less than what you initially invested?

If you answered 'No' to any of the questions above, this plan may not be appropriate for you. Do you still want to proceed?

☐ Yes, I understand the plan and the risks involved. I would like to proceed and I will strongly consider seeking financial advice, if applicable.

Additional Support

Are there any personal circumstances you would like to make us aware of to enable us to better support you?

☐ Yes (Describe below) *You may benefit from extra support*

☐ No *There is nothing to disclose*

If Yes, please describe your personal circumstances

Important Information

- Please note, Meteor does not provide tailored advice on customers' specific needs, or if they fall within the target market.
- If you are investing via a professional financial adviser, they are required to complete Section F.
- If you are not investing via a professional financial adviser, continue to Section G.

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Section F | Financial Adviser Details

If no financial adviser is involved, you do not have to complete this section. Your financial adviser should complete this section.

Company Details

Firm Name | *Branch (if applicable)* | *Financial Services Register Number*

Did you provide professional financial advice in relation to this application?

☐ Yes — *This is an advised sale and I have conducted a suitability assessment*

☐ No — *This is a non-advised sale with appropriateness assessment only*

Have you assessed the customer(s) as falling within the Target Market for which the plan has been designed?

☐ Yes — *They are within the Target Market*

☐ No (Describe below) — *They are outside the Target Market*

If No, please describe below

Are there any personal circumstances we should be made aware of to enable us to better support the customer(s)?

☐ Yes (Describe below) — *They may benefit from extra support*

☐ No — *There is nothing to disclose*

If Yes, please describe below

In submitting this application on behalf of the customer(s), the financial adviser declares that:

- they have met the customer(s), face-to-face, and confirm based on review of their ID documents that they are the individual(s) stated in the application form.
- they confirm that they have carried out the appropriate identity checks on all parties, in line with the requirements set out in the money laundering regulations, relevant to this application and have retained copies of the completed Identity and address Verification documentation, which they understand Meteor may request at any time and may rely on.
- they have seen all original documents and those requiring a signature have been signed.
- they acknowledge that we may request and rely upon this information, and they agree that any request will be fulfilled within two days.
- they acknowledge that, where we consider we have not been able to satisfy all necessary obligations, we may decide not to proceed with the application.
- they acknowledge their responsibility to evaluate all available information on the plan and confirm that where they have given advice, they have the necessary knowledge and experience to be deemed competent to the circumstances and investment objectives of the customer(s). Where advice was not given, they have assessed the plan to be appropriate for the customer(s) circumstances and investment objectives.
- they have provided the investor with the relevant plan documentation including the brochure and, where applicable, the Key Information Document, the Terms and Conditions and the Counterparty's Offering Documentation.
- they will inform Meteor of any material changes to the status of the customer(s) that could impact the product and service the customer(s) receive. This includes but is not limited to, changes to personal and contact details, customer categorisation, specific circumstances and citizenship.
- this application has been completed to the best of their knowledge and belief and they have agreed any adviser charge with the customer(s).
- they have taken action to understand any personal circumstances that may give rise to specific support required by the customer(s).
- consent has been given by the customer(s) to share any sensitive information that has been provided.

By signing below, the Financial Adviser agrees to the declarations above

Financial Adviser

Full Name | *Email* | *Signed* | *Date*

Important Information

- To enable us to comply with money laundering and terrorist financing regulations, we need to verify the identity of customers.
- Please note, investment advice is required for some of our plans. Please refer to the plan documentation for more information.
- A signed Terms of Business agreement is required to facilitate adviser charges.
- Adviser charges will be deducted from the gross total of funds received. Any other arrangements should be outlined in Additional Information.

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Section G | Customer Declaration

The customer declares that they:

- are 18 years of age or older.
- have carefully read the relevant brochure and associated documents fully, including, where applicable, the Key Information Document, the Terms and Conditions and the Counterparty's Offering Documentation.
- agree that Meteor will hold personal and financial information on them for the purposes set out in the Terms and Conditions only.
- have read and accept the terms under which the plan will be managed and the mode of providing them with information concerning the plan.
- have completed this form to the best of their knowledge and belief and the information given in the application, whether in handwriting or not, is true and complete.
- are not, or acting on the behalf of, a resident of the United States and that they will not assist any person who is so resident.
- agree to inform Meteor immediately should they become resident of the United States.
- agree to inform Meteor immediately should there be any change in their residency for tax purposes.
- will inform Meteor without delay of any change in their personal details affecting any of the information in this form.
- will notify Meteor as soon as reasonably possible if their personal circumstances change.
- understood and agreed the amount of any adviser charge indicated in this form and note that the agreed terms will be confirmed by Meteor on acceptance of such instruction.

The customer authorises Meteor:

- to purchase, hold and administer the plan on their behalf in accordance with the Terms and Conditions of the plan.
- to accept instructions from and to release any information in relation to their investment in the plan to their professional financial adviser.
- hold their cash subscription, General investments, ISA investments, interest, dividends and other rights or proceeds in respect of those investments and any cash or other proceeds.
- to make on their behalf, any claims to relief from tax in respect of ISA investments.

The customer understands that:

- Meteor does not provide financial advice and confirm that they either do not require such advice or have received advice on this investment from a professional financial adviser.
- if they have not received professional financial advice for a plan which requires them to take advice, Meteor will be unable to process their application.
- if they have received professional financial advice, they confirm their professional financial adviser is not acting as agent to the Counterparty or its affiliates.

If the customer is an ISA customer, they declare that:

- they apply to subscribe for a Stocks and Shares ISA.
- all subscriptions made, and to be made, belong to them.
- they have not subscribed and will not subscribe more than the overall subscription limit in total to cash ISAs, stocks and shares ISAs, Innovative Finance ISAs and Lifetime ISAs in the same tax year.
- they are resident in the United Kingdom for tax purposes or, if not so resident, perform duties which, by virtue of section 28 of Income Tax (Earnings and Pensions) Act 2003 (Crown employees serving overseas), are treated as being performed in the United Kingdom, or, are married to, or in a civil partnership with, a person who performs such duties, and they will inform Meteor immediately if they cease to be so resident or to perform such duties, or be married to, or in a civil partnership with, a person who performs such duties.

Marketing communications

- I am happy to receive marketing emails from Meteor and its appointed representatives relating to products and services offered by them.
- I am happy to receive marketing emails from Meteor and its appointed representatives relating to products and services offered by third parties.

To opt in, simply tick the boxes below

By signing below, the customer agrees to the above declarations

❶ Individual or Parent/Guardian

Full Name	Signed	Date

Tick here to opt in to marketing communications

☐ Meteor ☐ Third parties

Important Information

- Customers over 18 must review and accept the declaration above.
- Ensure any additional forms have been downloaded, completed and included with this application before sending it to us.
- If your personal details or circumstances change, please notify us immediately so we can update our records and ensure you continue to receive the best possible service and support from us.

meteor
Innovative Solutions. Immaculate Service.

ISA Transfer Request Form

For customers wishing to transfer an existing ISA to Meteor. This form must be completed to enable Meteor and the existing ISA Manager to facilitate the transfer.

ISA transfer requests should be submitted by the ISA transfer deadline in the plan literature. Meteor cannot guarantee late applications will be successful.

A separate ISA Transfer Request Form is required for each ISA being transferred.

Customer Details

Enter your personal details

Forename(s) | Surname | Date of Birth | National Insurance Number

Permanent Address

Street Address | *Address Line 2*

Town/City | *County* | *Postcode*

Existing ISA Account Details

Provide existing ISA Manager and account details where the ISA funds will come from

ISA Manager | Estimated Transfer £ | ISA Account Reference | Sort Code (Cash ISA)

ISA Manager Address

Street Address | *Address Line 2*

Town/City | *County* | *Postcode*

Holdings to Liquidate

Transfer Instructions

Provide instructions to the existing ISA Manager to help them process your ISA transfer request

Transfer Amounts

Current Year £ | Previous Year £ | or ☐ Close my account in full and transfer the balance plus interest

Proceed with the transfer immediately, and where a period of notice is required, authorise the existing ISA Manager to apply any penalty charges.

☐ Yes ☐ No

For the Existing ISA Manager

- Please transfer the cash value of the ISA together with any interest, dividends, rights and cash within the account, or the amount specified, as appropriate, to Meteor Investment Management Limited by 23 November 2026.
- Provide Meteor with any information, written or non-written, and to accept any instructions from them relating to the transfer.
- Ensure that all dividends, interest and tax credits arising after the transfer are paid to me.
- Proceed in accordance with my wishes as stated above.

To avoid delays, please print and physically sign this form as some ISA managers do not accept digital signatures.

By signing below, I authorise Meteor to act on my behalf with regards to this ISA transfer

Customer Authorisation

Signed | *Date*

Account Number

For Meteor Administration only